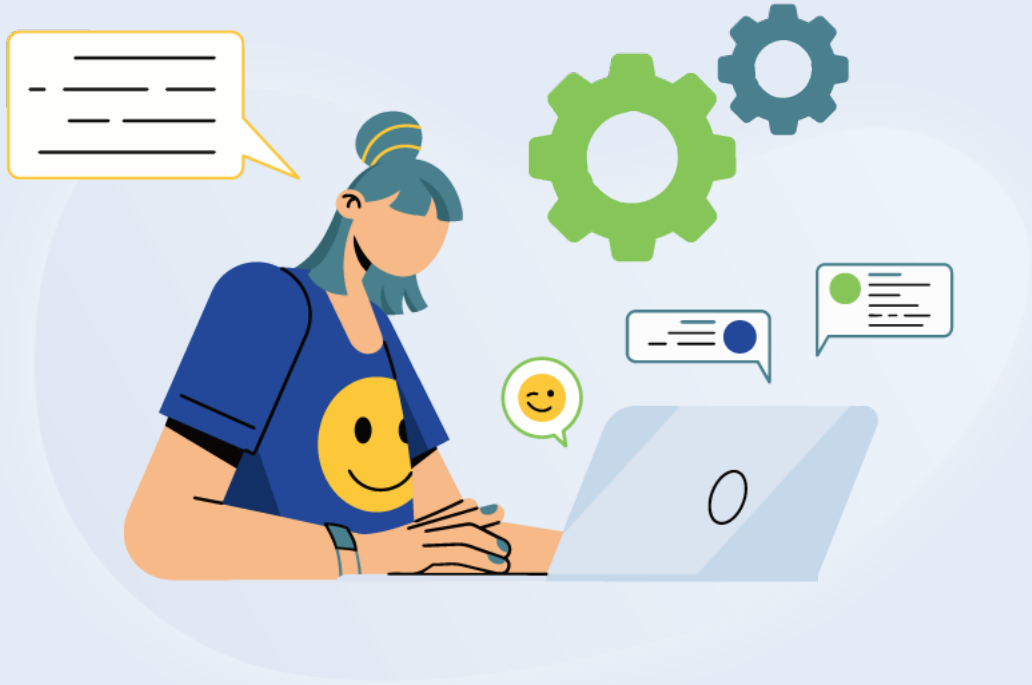
WORKSHOP

EU-China Workshop on E-Accessibility



From law to standards

Susanna Laurin, CEN/CENELEC/ETSI
eAccessibility JTB Chair

Organized by:

indico GLOBAL

In collaboration with:

European Commission

EFTA

欧盟驻华标准化专家项目

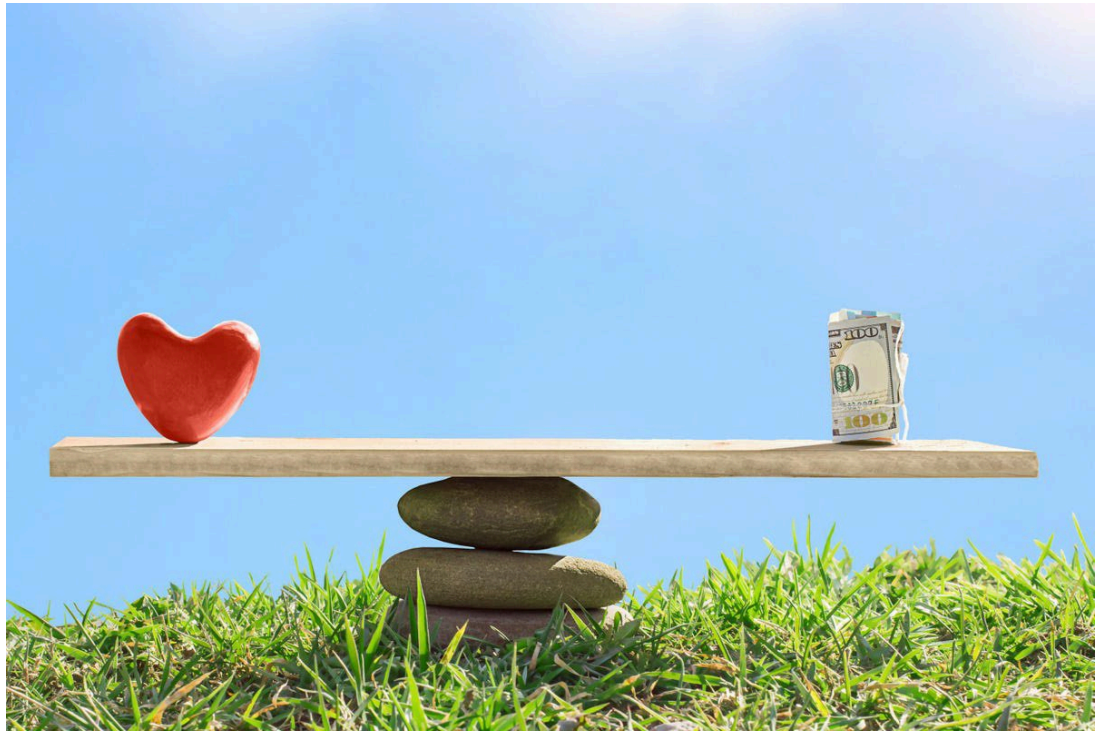
Seconded European Standardization Expert in China

Funded by
the European Union

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Standards are voluntary

- to meet the needs of end users with and without disabilities,
- to enable the development of technology, and
- to help businesses succeed.



Standards to support legislation

European Accessibility Act

- Who
- What
- Accessibility requirements per product and service

EN 301 549

- How
- Technical specifications per requirement and user needs

Standardisation Request: Mandate 587



Review of three existing standards

EN 301 549 Accessibility requirements for ICT products and services

- CEN/CLC/ETSI JTB eAcc
- ETSI TC HF Human Factors
- Special Task Force

EN 17161 Design for All approach – Extending the range of users

- CEN/CLC/JTC 12, Design for all

EN 17210 Accessibility and usability of the built environment - Requirements and recommendations

- CEN/CLC/JTC 11, Accessibility of the built environment

Creation of three new standards

Accessibility of non-digital information

- CEN/CLC/JTC 12, Design for all

Accessibility of support services

- CEN/CLC/JTC 12, Design for all

EN 303 919 Emergency Communications

- ETSI TC EMTEL, Emergency Telecommunications

Technical report

CEN/CLC/ETSI Guidelines for public procurement of ICT products and services in the EU; Accessibility award criteria and conformity assessment

(TR 101 551)



Outside of the mandate

- Requirements for e-books



International usage

- Australia
- Canada
- Kenya
- Mexico



Accessibility and support

Government of Canada:

ICT accessibility requirements wizard

- EN 301 549 V4.1.1 (2026)

https://2026-prod.ict-cio.ssc-spc.cloud-nuage.canada.ca/

Maximising the foreseeable use

Thank you for listening!

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